



Circular R&C-CFA No. 26/14-15

Subject: Refund to WiMax Broadband customers under annual/ Biennial plans where BWA spectrum has been surrendered- reg.

1. It has been decided by **the Competent Authority that "in the circles where BWA spectrum has been surrendered, the WiMax BB customers who were under Annual/Biennial plans and have not completed the committed period of time, BSNL may refund proportionate amount for balance unused period"**.
2. These instructions shall be effective **with immediate effect in the circles where BWA spectrum has been surrendered.**
3. This circular is issued based on the approval of Competent Authority in Broadband cell file No. 64-277/2013/WiMax/Tariffs/Pt.3. For any queries/clarification in this regard, matter may be taken up with Broadband Section, BSNL Corporate Office, Janpath, New Delhi-11001 (Tel. No. 011-23322064 and Fax No. 011-23734052).


Sd/-
DGM (T&C)-CFA

To

All CGMs –Telecom Circles / Metro Telephone Districts
CGM (ITPC), GMs Nodal Centres (WZ/EZ/SZ/NZ) Pune for necessary changes in CDR/billing systems.

Copy for information to: -

1. CMD, BSNL.
2. Directors (CFA / CM / ENT / HR / FIN) on BSNLs Board.
3. Executive Director (Finance/CA/NB/CN), CO BSNL.
4. PGM (Regulation), BSNL CO, New Delhi for necessary action.
5. GM (Marketing), CO BSNL, for adequate publicity and marketing of the service.
6. Sr.GM (CIT), CO BSNL – for placement on BSNL Website.
7. PGM (NWP-BB)-CFA, CO BSNL w.r.t case mark: **64-277/2013/Wi-Max/Tariff/Pt.3** carrying the approval of the Competent Authority in the matter. It is requested that necessary action may be taken regarding website updation.
8. AD OL for Hindi version
9. CGM (BBNW), BSNL, CTS Compound, Netaji Nagar, New Delhi-23.
10. GM (BBNW), Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore east Rly Station Bangalore.
11. Director General P&T audit, Shyam Nath Marg, Near Old Secretariat, Delhi-110 054.
12. Secretary, TRAI – for information please.
13. Guard File.


DM (T&C)-CFA